

VIRTUAL PRESENCE: REMOTE VISION



HOW DO YOU BALANCE THE NEED FOR TECHNICIAN PRESENCE WITH TRAVEL AND SOCIAL DISTANCING MEASURES?

BGIS Team Members in the USA and UK have found a solution with the Realwear Hands-free Remote Collaboration Headset.

With travel restrictions in place, BGIS Team Members needed remote presence at sites to perform the following activities:

- Operational Assessments
- Site Tours
- Incident Evaluations
- Training



The Issue

COVID-19 travel and social distancing requirements means that technicians are working independently and won't always have the right expertise or experience in a given situation. Sending an expert to a job site might not be feasible.

The Solution

A Microsoft Teams video call will allow an offsite Team Member with expertise to troubleshoot remotely and have live visual and audio connection with the attending technician.

CONSIDERATION

While there are a lot of virtual collaboration tools on the market, many are intended for home and office settings. The solution needs to be hands-free, compatible with Microsoft Teams, operable in industrial environments, and compatible with PPE and other safety requirements.

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WHY IS THE REALWARE HMT-1 AN INNOVATIVE SOLUTION FOR TECHNICIANS?

- Designed for use in wet, dusty, hot, dangerous, and loud industrial environments
- Snaps into safety helmets, attach to bump caps, and is compatible with safety glasses or corrective eyewear
- 100% Hands free voice based operating system
- Programmed with specialized noise cancellation for noisy spaces
- IP-66 water and dust resistant, resistant to 2 metre drops onto concrete



100% HANDS-FREE

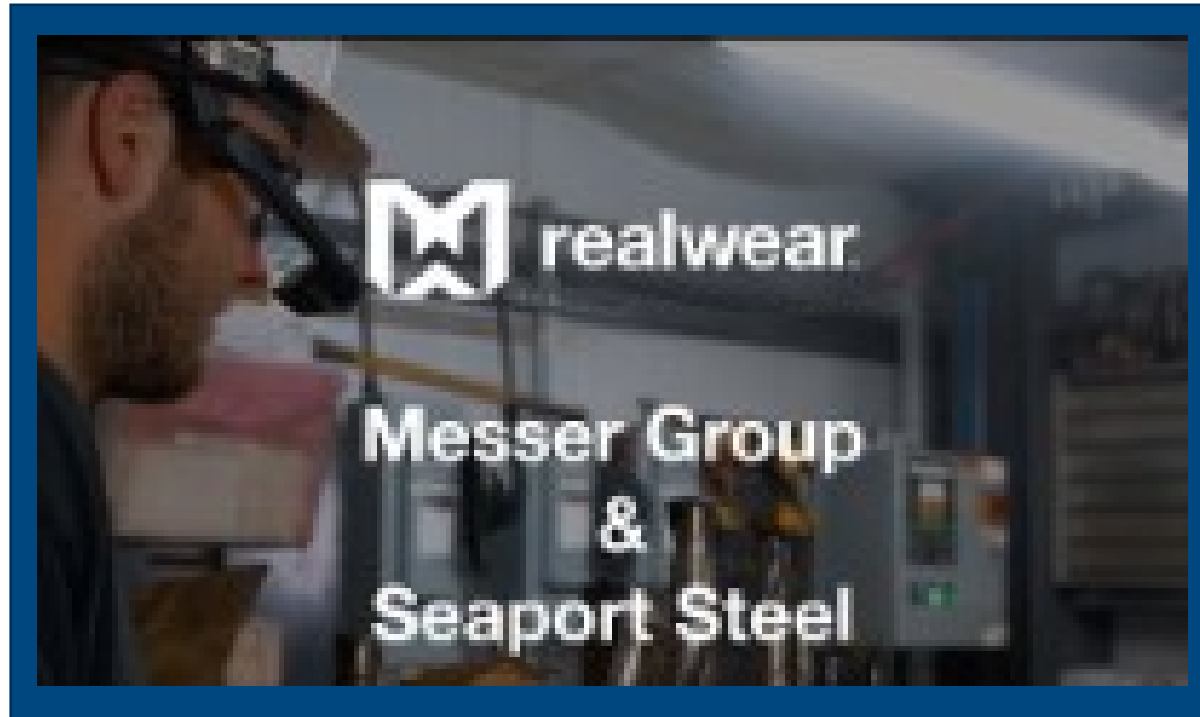
BGIS TEAM MEMBERS CAN NOW TAKE PHOTOS, CAPTURE AND SHARE VIDEO, AND CONNECT TO MICROSOFT TEAMS TO HAVE LIVE DISCUSSIONS AND SHARE WHAT THEY SEE.

This headset creates an opportunity for remote presence at BGIS sites to perform activities like operational assessments, site tours, training, and more.

BENEFITS

Sustainability: No travel required, reducing client costs
Integrates with Microsoft Teams as part of Enterprise Office 365
Enables remote group participation on a Teams call

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POTENTIAL USES

- Remote Troubleshooting
- Assistance for technicians
- Drill Evaluations
- Training and Mentoring
- Project Evaluations and walk-thrus
- Other consulting activities
- Remote Commissioning
- Remote Safety Evaluations

WANT TO SEE MORE?

Watch the video above to learn more about the **Realwear HMT-1** and see some testimonials from users!

EXPERTISE & KEY CONTACTS

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HMT-1 WEBSITE: [REALWEAR.COM](https://www.realwear.com)

