

June 10, 2019

Dear Valued Suppliers and Sub-Contractors,

As you're aware, the news of CCMP Capital Advisors' acquisition of BGIS began a few months ago with an announcement on March 11, 2019. Since then, many meetings, conversations and much due diligence has been ongoing behind the scenes leading up to regulatory approvals and, ultimately, transaction close, which we are happy to report, occurred on May 31, 2019.

CCMP's financial strength and experience with technology-enabled services companies, coupled with BGIS's leadership in innovation and commitment to operational excellence, makes this an exciting combination as we forge our path to becoming the world's leading integrated facilities management service provider.

At BGIS, we are committed to placing the interests of our customers and communities first and recognizing the importance of our strategic supply chain, that has been our business philosophy since being founded in 1992, and it's how we'll continue to operate as we move forward under new ownership.

In an effort to make it easier for suppliers to do business with us and be more transparent when delivering services to our clients, BGIS is investing heavily this year to improve our order to pay and our RealSuite systems. This includes innovations such as Clear Site, Arrival Assurance, Supplier Portal and a host of improved streamlined ordering/invoicing changes being deployed.

CCMP's best practices and management experience across a broad investment portfolio will be a wonderful source of innovation and help us continuously create new and enhanced product offerings for our clients. Our management team and team members are embracing this opportunity to take BGIS to the next level of service excellence and to enhance our value proposition.

If you have any questions or concerns, I invite you to reach out to me personally or of course, you can always reach out to Mike Greidanus/Brian Fellows as well.

Sincerely,

Peter Papagiannis  
Chief Operating Officer

John Castelhana  
Associate Vice President  
Strategic Sourcing & Procurement North America

c. Mike Greidanus, President, Canada  
Brian Fellows, President, USA