

Environmental instructions to vendors

<p><u>Environmental incident reporting</u></p>	<ul style="list-style-type: none"> ▪ Have knowledge of environmental incident definition as defined in Table 1 and their appropriate response (revise Environmental Incident Response Procedure) ▪ If you notice or suspect an environmental incident, immediately report the situation to: <ul style="list-style-type: none"> ○ Bell CR&E via the Enviro-line at 1-877-BELL-ENV (1-877-253-5368) and to ○ BGIS O&M Solutions Inc. Client Service Centre at 1-800-363-2921 or 1-866-771-1214.
<p><u>Petroleum product spill response instructions</u></p>	<ul style="list-style-type: none"> ▪ In case of petroleum product spill, vendors shall abide by the instructions as posted on Petroleum Product Spill Response.
<p><u>Contaminated soil</u></p>	<ul style="list-style-type: none"> ▪ As soon as you believe you discover contaminated soil and/or water, stop the work immediately and inform your BGIS O&M Solutions Inc. contact.
<p><u>Management of hazardous waste</u></p>	<ul style="list-style-type: none"> ▪ Verify if PCBs are present before proceeding with the disposal of any potential PCB containing material (transformer, ballast, cables, etc...). ▪ If presence of PCB, ensure material is disposed in accordance with regulations and notify BGIS O&M Solutions Inc. (PCB Containing Equipment Management) ▪ Ensure that removal of wet cell batteries is done in a manner that prevent damage to the batteries and/or spill. ▪ Cleaning of oil/water separator and fuel tanks must be conducted in secure, safe manner and taking necessary precaution to prevent hazardous materials to find its way to the natural environment. ▪ If presence of asbestos containing material is suspected, stop the work immediately and contact BGIS O&M Solutions Inc.
<p><u>Transportation of hazardous waste generated from Bell sites</u></p>	<ul style="list-style-type: none"> ▪ Except for Ontario sites, obtain and provide your BGIS O&M Solutions Inc. contact with Bill of lading and Disposal Certificate for all hazardous waste generated from a Bell site and transported off this site. <p><i>Particular requirements for Province of Ontario</i></p> <ul style="list-style-type: none"> ▪ Waste hauler to complete the waste manifest. (Hazardous Materials-Waste Manifest Memo) ▪ If BGIS O&M Solutions Inc. did not already provide the waste hauler with a generator number, contact BGIS O&M Solutions Inc. to request waste generator number for the subject sites and appropriate waste class ▪ Remember that BGIS O&M Solutions Inc. is not the generator of the waste. The generator is the owner or tenant of the site. ▪ Mailing address to be filled in the section A of the manifest is always to be: <ul style="list-style-type: none"> Bell Canada, Corporate Responsibility and Environment, 671 de la Gauchetiere Ouest, 12th Floor Montreal, Quebec H3B 2M8 ▪ The waste hauler will request a representative of the generator (usually BGIS O&M Solutions Inc. or our designate) to complete

	<p>and sign the consignor certification area of Section A.</p> <ul style="list-style-type: none"> ▪ Once completed, the waste hauler will send, within 3 business days, copies 1 (white) to the Ministry of Environment (MOE) at the address identified on the waste manifest and give copy 2 (green) to the its BGIS O&M Solutions Inc. representative. ▪ The waste receiver will mail copy 6 (brown) to the mailing address identified in section A of the waste manifest, that being Bell Canada's CR&E.
<p><u>Use of pesticide</u></p>	<ul style="list-style-type: none"> ▪ The use of pesticides is prohibited at all times for esthetic purposes on properties owned, leased, or managed by Bell Canada, or to control endangered or threatened species, or where otherwise prohibited by municipal by-laws. ▪ For sites on which vegetation must be eradicated, mechanical/physical methods (such as pruning and clearing) must take priority over the use of pesticides. ▪ If mechanical and physical methods are not working, only reduced-risk pesticides (low impact and containing no persistent organic pollutants) must be used. ▪ If low impact pesticides fail and regular pesticides use is required, approval from BGIS O&M Solutions Inc. must be obtained first. Evidence of previous methods failing will be required. ▪ Any person responsible for carrying out work involving the application of pesticides must hold any permit and certificate issued by the provincial bodies involved. ▪ Those responsible for applying pesticides must demonstrate that they have the training required to use the pesticides in a manner that respects the environment. ▪ It is the service providers' responsibility to ensure that applicable federal/provincial and municipal regulations about pesticides are complied with.
<p><u>Management of halocarbon (refrigerant and fire extinguisher systems)</u></p>	<ul style="list-style-type: none"> ▪ Technicians working on halocarbon circuit of any halocarbon containing equipment must have successfully completed the BGIS O&M Solutions Inc. halocarbon training. ▪ Vendors shall abide by the instructions detailed in the appropriate ODS relating documents: Refrigeration and air-conditioning systems and Fire extinguishing systems.

Table 1: List of typical environmental incidents

Type of Incident	Description	Examples
Environmental emergencies	Spills, fires or explosions	<ul style="list-style-type: none"> ▪ Uncontrolled diesel or gasoline leak ▪ Release of acid from a battery into the natural environment ▪ Fire of hazardous material ▪ Battery explosion / Thermal runaway
Small spills or gas releases	Small spills or release that did not reach a sensitive element	<ul style="list-style-type: none"> ▪ Small diesel leak on the asphalt of a company property ▪ Small hydraulic oil spill on public road ▪ Glycol spill from a truck after an accident ▪ Acid spill from a battery contained on concrete floor
Government inspections and infractions	Federal, provincial or municipal environmental legal infraction or inspection	<ul style="list-style-type: none"> ▪ Work conducted without proper governmental approval ▪ Non respect of a Certificate of Approval ▪ Damage to fauna habitat or flora ▪ Inappropriate disposal of HazMat ▪ Inappropriate shipping document for HazMat disposal ▪ Production of noise above municipal bylaw
Public complaints	Customer complaint, group complaint or poor press coverage	<ul style="list-style-type: none"> ▪ Tree pruning, or other complaints related to vegetation (use of pesticide, uncontrolled weeds, etc) ▪ Property contamination ▪ Noise from HVAC, power generators or outside plant equipment.